

## Coronavirus (COVID 19) Organisation and Support Contact Update

### Supported Housing projects

- **All Sites operational in Lowestoft/Felixstowe/Thetford (NO EXTERNAL VISITORS PERMITTED AT PRESENT)**  
Each site continues to run with additional hygiene procedures in place. These protect and minimise contact between front line staff and residents. Call 01502 527200 and follow options to speak to each project.
- **Lowestoft's Emergency Homeless Hub (NO EXTERNAL VISITORS PERMITTED AT PRESENT)**  
During office hours call 03330 162000 – Out of hours 0800 440 2516.

### Social Enterprises

- **SAMS Community Café (Lowestoft)**  
Café is temporarily closed and face-to-face group support meetings briefly suspended.  
If you are affected contact Antony Parke:  
Call or WhatsApp 07817 872392 / [antony.parke@accessct.org](mailto:antony.parke@accessct.org) / Facebook @samscoffeehouseeast / Twitter @samscafeeast
- **SAMS Community Café (Thetford)**  
Café is temporarily closed and face-to-face group support meetings briefly suspended.  
If you are affected contact Antony Parke:  
Call or WhatsApp 07817 872392 / [antony.parke@accessct.org](mailto:antony.parke@accessct.org) / Facebook @samscoffeehousethetford
- **The Island @ The Waterways (Great Yarmouth)**  
Café is temporarily closed and face-to-face group support meetings briefly suspended.  
If you are affected contact Antony Parke:  
Call or WhatsApp 07817 872392 / [antony.parke@accessct.org](mailto:antony.parke@accessct.org) / Facebook @theislandatthewaterways
- **The Pavilion Cafe (Woodbridge)**  
Café will solely operate as a takeaway service from Kingston Fields  
If you are affected contact Antony Parke:  
Call or WhatsApp 07817 872392 / [antony.parke@accessct.org](mailto:antony.parke@accessct.org) / Facebook @PavilionCafe2016

### Community Assets

- **Saxcess House (Saxmundham)**  
Community hub temporarily closed and face-to-face group meetings briefly suspended.  
If you are affected contact Antony Parke:  
Call or WhatsApp 07817 872392 / [antony.parke@accessct.org](mailto:antony.parke@accessct.org) / Facebook @saxaccess
- **Boston Lodge (Lowestoft)**  
Weekly Young Persons meet up venue temporarily closed. We will still support you, even without face to face contact.  
Support available - contact Keith Turner:  
Call or WhatsApp 07554 545946 / [keith.turner@accessct.org](mailto:keith.turner@accessct.org) / Facebook @accesscommunitytrust
- **The Crossing (Thetford)**  
Multi-disciplinary team offering advice, guidance and support. We will still support you, even without face to face contact  
Support available - contact our Team  
Call 01842 818361 or WhatsApp 07879 602413 / [thecrossing@accessct.org](mailto:thecrossing@accessct.org) / Facebook @accessthecrossingthetford
- **EAST Community Circles**  
Our Local dedicated support for Young People throughout Suffolk and Norfolk.  
We will still support you, even without face to face contact  
Support available - contact our Team  
Call 07884 750520 / [cc@accessct.org](mailto:cc@accessct.org) / Facebook @accesscommunitytrust



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### Wellbeing and Mental Health Services

- **The Anchor Mental Health/Dual Diagnosis & Wellbeing Centre (Lowestoft)**  
We will still support you, even without face to face contact.  
Support available contact our Team:  
Call 01502 527214 / Call or WhatsApp 07787 699093 / [amanda.stephens@accessct.org](mailto:amanda.stephens@accessct.org)
- **Social Prescribing (All locations)**  
We will still support you, even without face to face contact.  
Support available contact Beth Stephens:  
Call or WhatsApp 07817 313593 / [beth.stephens@accessct.org](mailto:beth.stephens@accessct.org)  
Support available contact Hayley Stern:  
Call or WhatsApp 07879 602327 / [hayley.stern@accessct.org](mailto:hayley.stern@accessct.org)
- **LEAF (Lived Experience Advisory Forum)**  
We will still support you, even without face to face contact.  
Support available contact Beth Stephens:  
Call or WhatsApp 07817 313593 / [beth.stephens@accessct.org](mailto:beth.stephens@accessct.org)

### Youth Services

- **YOU (Young Persons Services) - We will still support you, even without face to face contact**  
Support available - contact Keith Turner:  
Call or WhatsApp 07552 528594 / [keith.turner@accessct.org](mailto:keith.turner@accessct.org)
- **POP (Place of Pride) – LGBTQ+ Services - We will still support you, even without face to face contact**  
Support available twice weekly zoom meet ups - contact Keith Turner:  
Call or WhatsApp 07552 528594 / [keith.turner@accessct.org](mailto:keith.turner@accessct.org)

### PINK Orange

- **Staff will be working remotely or delivering contactlessly in holiday periods**  
For all enquiries  
Call 07435 993219 / [hello@pinkorange.co.uk](mailto:hello@pinkorange.co.uk) / Facebook/Twitter @pinkorangeuk

### Head Office and General Admin

- **ALL Staff will be working remotely**  
For all enquiries  
Call 01502 527200 / [admin@accessct.org](mailto:admin@accessct.org) / Facebook @accesscommunitytrust / Twitter @access\_ourwork

